

Electrical safety before, during and after a flood

SaskPower Emergency Line – 310-2220 (7-digit, toll-free number)
SaskPower Electrical Inspections Line – 1-888-757-6937 (option 5)
SaskPower Flood Information Line – 1-877-585-3395

Before a flood

- Disconnect all outdoor electrical devices that are in danger of being submerged, and turn off breakers to outdoor plugs.
- For general information about electrical service during flooding, contact the SaskPower Flood Information Line at 1-877-585-3395 or visit saskpower.com.

During a flood

- Disconnect all equipment and receptacles in the basement if water is entering. Unplug appliances and turn off the breakers, only if this can be done in a safe manner. If electrical receptacles are under water and any electrical appliances are plugged in, do not enter the area. Never stand in water to operate breakers.
- For emergencies, call SaskPower at 310-2220 to disconnect the power.
- When using pumps, lights and tools near water, use a Ground Fault Circuit Interrupter (GFCI) to protect yourself from electrical shock.
- Never connect portable generators to house circuits because doing so can cause a dangerous backfeed situation. Use a generator only for tools like lights and water pumps. Never run a generator indoors or in confined spaces. Keep all cords and generators safely out of water.

After a flood

- To reconnect your service, contact the SaskPower Flood Information line at 1-877-585-3395.
- When restoring power to a flood-damaged premise, a permit must be issued by SaskPower and a SaskPower electrical inspector must inspect the property before power can be reconnected.
- All work must meet the minimum requirements of the current Canadian Electrical Code. When electrical equipment is exposed to water, it may look safe on the outside but it can be extremely dangerous to re-use.
- If your power was disconnected as a safety precaution but you didn't experience flooding, a SaskPower electrical inspector will ensure it is safe to restore power without an electrical contractor or permit. Call 1-888-757-6937 (option 5).