



TOWN OF LUMSDEN

Sewage Blockage Rebate Policy

Policy Statement:

This policy is intended to guide the application and execution of reimbursement of charges, or a portion of said charges, to clear sewer blockages in sewer service lines in the Town of Lumsden.

Policy:

That we hereby agree to adopt the following provisions as it relates to clearing sewer blockages in sewer service lines:

- 1) The Owner/Operator of a business or residence is required to supply videotape of the problem line after the blockage has been cleared. This tape shall be supplied for all blockages that a owner is requesting monetary assistance from the municipality.
- 2) Council will only consider service line blockages that occur on Town Property, for reimbursement.
- 3) Only tree root problems and structural problems with the pipe itself are causes for reimbursement. In addition, small sags in the pipeline are not deemed to be cause for blockages or reimbursement of a claim.
- 4) The Public Works Staff shall inspect the videotape, determine the cause of the blockage, and provide a recommendation to Council in accordance with this policy.
- 5) Structural problems with the pipe, on Town Property, are cause for 100 percent rebate of the invoice up to a maximum of \$250.00 plus applicable taxes.
- 6) As tree roots are usually on both sides of the property line, a maximum of 50 percent rebate of the invoice will be eligible for reimbursement. If the videotape proves that the tree roots are only on Town property, then Council may approve a 100 percent rebate.
- 7) If no cause is determined by Public Works Staff, Council shall use its discretion, but may refuse any request for full or partial reimbursement.

Adopted by Council of the Town of Lumsden on August 10, 2021.